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Anand Rao

Client Partner @ SOAIS

Bengaluru, Karnataka, India

Summary

Certified Scrum master and trained PMP, Program Manager with 13 years of experience in IT industry from pre-sales and requirements definition through implementation and delivery. Ability to effectively plan, co-ordinate and meet deadlines of multiple projects with

good leadership and project management skills; Goal Oriented, Customer Focused, experienced in project planning, budgeting and implementing effective solutions.

Specialties: Certified SCRUM Master, Agile, PMP, Project   
Management, Pre-Sales, Program Manager, Proposal Writing, Peoplsoft, .Net, business intelligence, CRM, ERP, HCM, FSCM, Quality Assurance, Upgrades

Experience

SOAIS

Client Partner

December 2014 - Present

SOAIS

Service Delivery Manager

April 2010 - Present

Bangalore

eMids Technologies

Manager Client Services

February 2007 - November 2009 (2 years 10 months)

Oracle India Pvt. Ltd

Project Lead Development

October 2003 - February 2007 (3 years 5 months)

Worked on PeopleSoft ERP led a team of engineers; was responsible   
for estimation, allocation of tasks, ensuring quality and timely delivery. I

also handled Scheduling of Legislative updates, support release bundles,

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maintained close interactions with Global Support Center (bridge to Customers) and QA teams.

I was responsible for Support development, New Releases and Upgrades.   
Support Development: Involved in updating PeopleSoft French payroll with   
latest legislative and regulatory changes, new enhancement to the product,   
fixing of Issues/bugs raised by customer and Quality Assurance team.

Responsibilities

- Analysis and prioritizing of tasks/bugs.

- Interacted with GSC - to resolve critical customer issues.

- Tracking Legislative changes to keep the GP France payroll up to date.

- Track all deliverables, help developers and Business analyst in scoping.

New Development: Worked on new releases for GP &amp; HR France

product. My team was involved in developing release 8.9 and Release 9.0.

Responsibilities

- Involved in preparing/reviewing of TDD and FDD.

- Kept track of builds; ensured developers followed all procedures.

- Worked on scrubbing of incidents and prioritizing them.

- Following up with QA team to ensure all issues are resolved.

Awarded as best employee in year 2004

vMoksha Technologies Pvt. Ltd

IT-Specialist

August 2002 - October 2003 (1 year 3 months)

Worked on PeopleSoft (HCM) Upgrade Patch for release 7.5 to 8.81, was involved in building application programs for Deduction Setup and Payment Distribution Data.

Worked with Support Development team, Started as a developer and was prompted as a lead. Involved in coding Legislative changes and regulatory changes, fixing issues/bugs for six country extensions (GPAUS, GPNZL, GPIND, GPSGP, GPMYS, GPHKG)

Responsibilities

- Analysis &amp; Fixing of incidents.

- Helping QA in bundle testing.

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- Involved in estimation, allocation &amp; timely delivery of incidents / bundles.

- Bundling the fixes and Bundle delivery.

FACT Personnel Pvt. Ltd

IT-Consultant

October 2001 - August 2002 (11 months)

Developed a web based solution to maintain Clientele register, Assignment registers, Interview Module and Billing Module. This also has features like online resume submission, job alerts to candidates and resume searches to recruiters. (e-recruitment and talent management)

Balaji Infotech

Software Engineer

January 1998 - September 2001 (3 years 9 months)

Balaji Infotech focused on providing e-Commerce solutions for mid &amp; large scale Industries. As a team member was responsible for creating the e-Commerce vision, e-Commerce solution implementation and ongoing   
operations. The e-Commerce solutions were carefully designed with   
performance (uptime, response time and load) and security in mind. Created e-Commerce solutions in the following areas:

Self-service Apps / Sites

Commerce Portals

Education

Mysore University

· (1991 - 1996)

University of Mysore

B.E, Electronics & Communication · (1996)

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